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Nottinghamshire Training Network Case Study



Quality Care Training (QCT) was established in September 2008 to provide Health & Social Care training and assessment in Leicestershire, Staffordshire and Derbyshire. Based in Coalville, the company delivers support in the workplace to care workers and their managers, enabling them to provide the highest standards of professional care to elderly and disabled clients through structured training and a diverse range of assessment techniques. QCT's progressive approach to vocational training enables their clients to take control of their training and achieve successful completion within a cost effective timeframe.

Quality Care Training was formed by Mary Wright, who has over 38 years experience in the Care sector, and has accreditation with City & Guilds as a training provider. The company joined NTN as a member in March 2009, delivering vocational training to both employed and voluntary care workers as a subcontractor on NTN's Train 2 Gain contract. The courses currently offered by QCT are Health & Social Care, levels 2, 3 & 4; Leadership & Management in Care Services, level 4; and the Assessors & Verifiers Award, A1 & V1.

The company has Direct Claims status from City & Guilds, and is working towards both the Matrix Accreditation and the Investors in People Award. They are also a member of the Federation of Small Businesses (FSB).

The training and support provided by QCT enables individuals not only to acquire further knowledge and skills as part of their continuing professional development, but also to build their confidence and self-esteem. Feedback from trainees has been very positive, and they feel well-supported. Many progress with the company to higher levels of training, with some trainees even opting to train in nursing. The ethos of the company is embraced in its name – **Quality** Care Training, and this maxim contributes to its outstanding record of pass rates. The feedback QCT receives from learners and verifiers alike highlights their success as a training provider:

"Candidates are very complimentary about the support they have received from the Centre. Candidates with additional support needs are offered help, and alternative assessment methods employed".

(External Verifier Report 27.05.10)



For more information in regards to the following case study please contact NTN on 01623 404341 or email janeh@ntn-wbl.org.uk